WALES STREET SCHOOL AGE CARE (SAC)

Fact Sheet #3

Making and cancelling a casual booking in My Family Lounge (through the log in area on the Wales St website)



Before & After School Care bookings can be made in advance.

Note:

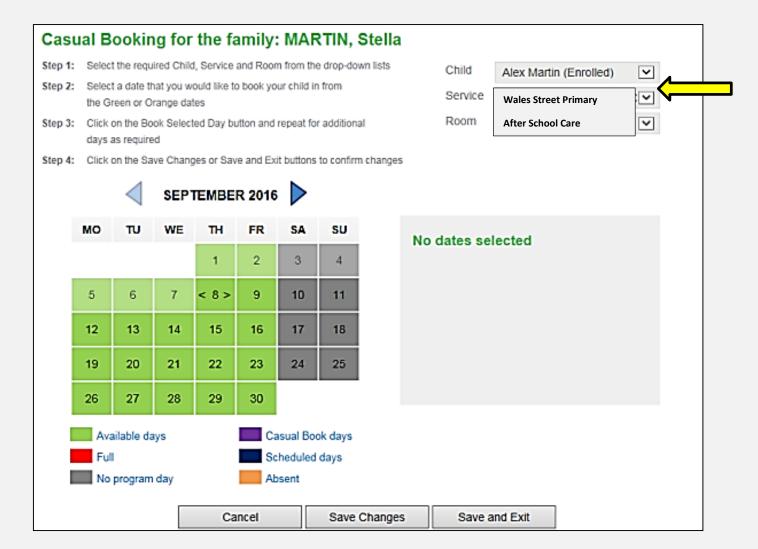
Grey days = unavailable
Green days = available to book
Red days = booked out

To book a casual day:

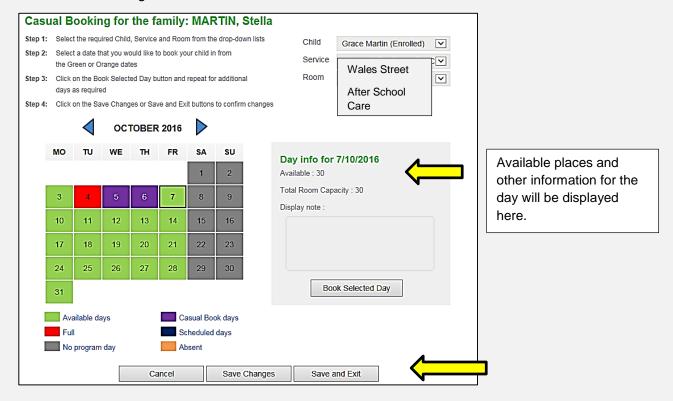
1. Click on 'Add Casual Booking'

CASUAL BOOKINGS	Add Casual Booking
Non repeating, instant booking is available for the enrolled children. (The following table shows the summary for the next 30 days)	
No records found	
OFFER	
OFFER	
No records found	

2. Select the 'Child' and 'Room' required (Before School Care/After School Care)

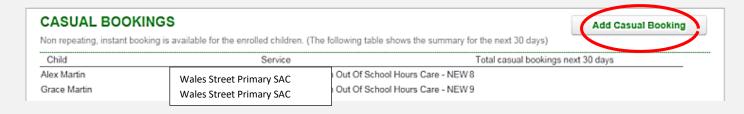


- 3. Click once on the required day then click on 'Book Selected Day'.
 - That day will appear in purple on your calendar.
 - Do this for all days required for this child then click on 'Save Changes' and repeat for any other children you need a booking for or 'Save and Exit' once you have completed all bookings.
 - Confirm that you agree to the terms and conditions and these days are now booked in. If you need to book a day that is already fully booked (in red), contact SAC staff between 8am and 6pm to add your child to the waiting list



To cancel a casual day:

4. Click on 'Add Casual Booking'



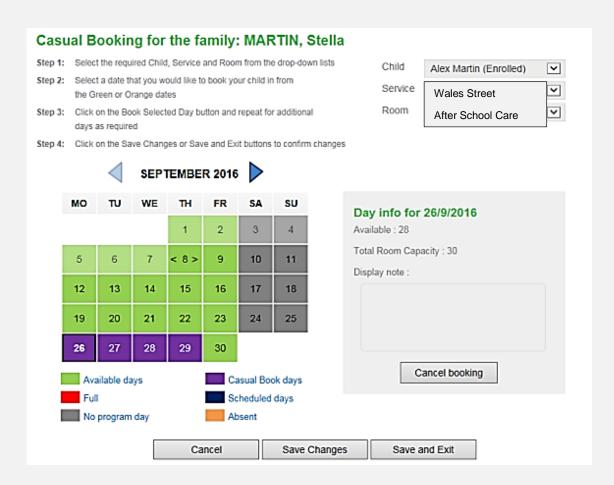
5. Select the 'Child', 'Service' and 'Room' required (Before Care, After School Care or Curriculum Day).

Click once on the day you need to cancel then click on 'Cancel Booking'.

Do this for all days that need to be cancelled for this child then click on 'Save Changes'

repeat for any other children you are cancelling or 'Save and Exit' once you have completed all cancellations.

Confirm that you agree to the terms and conditions and these days are now cancelled (see terms and conditions for cancellation fees)



Downloading and using the My Family Lounge Mobile Phone App

The My Family Lounge app is a convenient way for parents to manage their child's casual and absent attendances 24 hrs. a day. The free app is available for both Android and Apple devices. Simply go to the Play or App store and search 'My Family Lounge'.

