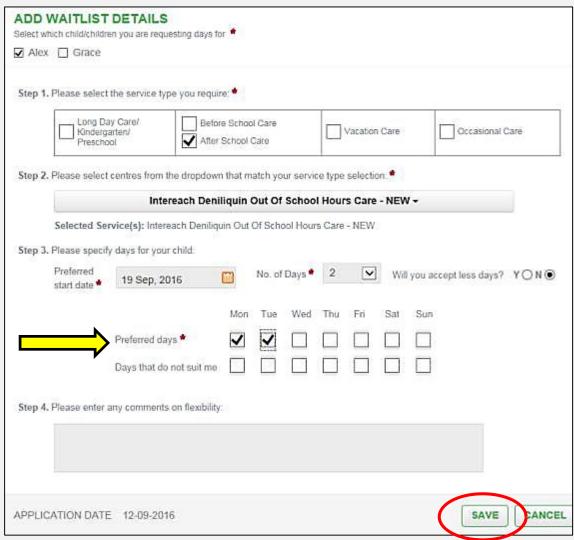
## **WALES STREET SCHOOL AGE CARE (SAC)**

## Fact Sheet #5 Requesting a permanent booking in My Family Lounge on Website portal



- 1. If you require a permanent booking for Before & After School Care, go to 'Booking Requests' and click on 'New Request'.
- 2. Fill in the details and click on 'Save'





**3.** An email will now be sent to SAC staff. Once availability has been assessed, you will receive an email notification of the days that have been offered

**4.** Once you receive the email, sign in to 'My Family Lounge', review the offer and then accept or decline the offer or decline and change the offer within 24 hours.

If you accept the offered days, your child/ren will then have a permanent place booked with Before & After School Care.

If some days were unavailable, your child will be placed on the waiting list and you will be notified once those days become available.



